

NBC AGED CARE SPECIALIST

Our SERVICES

We will work with you to select the right package for you or your family member!

Package 1 - Centrelink paperwork completion and follow-up	Fee
One person's paperwork and follow up	\$1,650
Two persons' paperwork and follow up	\$2,200
SERVICES INCLUDED	
Assistance in form completion	✓
One face to face appointment	✓
Unlimited contact with office until complete	✓
Follow up with Centrelink to ensure accurate completion	✓
Handle all request from Centrelink after form submission	✓
Be your Centrelink liason and will update Centrelink where assets have been restructured	✓
<i>Any appointments in addition to this may be charged at an hourly rate of \$220</i>	

Package 2 - Strategic advice and support	Fee
One person into care and assets under \$400,000	\$2,200
Two persons into care and assets under \$400,000	\$3,300
One or two persons into care and assets \$400,000 to \$800,000	\$4,400
One or two persons into care and assets over \$800,000	\$5,500

SERVICES INCLUDED	Package 1
Face to face meetings	✓
Unlimited phone and email support	✓
Support through entry into care process and tailored explanation of fee structure.	✓
Assistance in minimising costs and maximising Centrelink entitlements	✓
Assistance in making correct decisions to create uncompromised cash flow over the next five years	✓
Ensuring wills line up with decisions made regarding lump sum fees	✓
Liase with chosen facility to reduce amount of information you need to provide them with	✓
Present a strategy paper with the below included:	✓
Outline aged care fees	✓
Recommend how cost of accommodation and care could be covered	✓
How to best manage cash flow and investments	✓
Comparisons of options with benefits/pitfalls of each option	✓
Assistance in making the right choices to take away stress and worry	✓

Package 3 - Centrelink paperwork completion and follow-up and strategic advice and support	Fee
Includes both package one and two at discounted rate	10% total fee

Package 4 - Ongoing Assistance	\$1,100 pa
Be your Centrelink liason and will update Centrelink where assets have been restructured	✓
Liase with your chosen facility when fee changes come through from the Dept of Human Services quarterly and act on your behalf to sort out any discrepancies.	✓
Does not include further advice	✓
<i>*Payment plans encouraged</i>	

Ongoing assistance service is helpful for clients in care that have no family assistance or for family's acting under power of attorney who are time poor or not in the region. We can help you stay in touch with the changing requirements of the Dept of Human Services and your aged care facility.